

Tablets increase field productivity for QCONZ

Simms and Imatec Solutions worked closely to meet the field staff's requirements

IMATEC SOLUTIONS AND Simms International have secured a deal to supply Motion Computing's F5v tablet mobile device to Quality Consultants of New Zealand (QCONZ). The company, which conducts quality audits of dairy farm facilities, will equip all of its field inspectors with the device over the coming months.

Simms worked closely with its reseller, Imatec Solutions, to understand how to best meet the field staff's requirements and what was most important to them, says Dale Campbell, business development manager at Simms, which distributes Motion Computing products in New Zealand.

"We recommended the Motion F5v as the best solution and underlined the features they could utilise to improve daily workflow, including accessories such as carry straps for hands-free work, car chargers and docking stations," says Campbell.

Murray Pedley, CEO of QCONZ, says the organisation has been using other mobile technologies for four years, but has encountered problems such as screens freezing and data loss.

"It was impacting our professional image and we were losing time and productivity," he says.

QCONZ operates in the dairy, food, fertiliser and beef industries, delivering services to individual farmers, dairy companies, Federated Farmers of New Zealand and regional authorities. The benefits of the mobile solution to field inspectors include the F5v's portability, reliability, ease of data capture and bright display, says the company. The handwriting



capability, which allows users to naturally handwrite on the screen, was also helpful for users who were not comfortable adopting to new technologies.

QCONZ's workflow has improved considerably, as the tablets have streamlined processes and increased flexibility, he says.

"Previously, people sent their forms in on a

Friday, and it took us seven to 10 days to report back to the customer," Pedley says. "Now the staff can go home, connect online via the integrated mobile broadband function and simply send in the data. We have gone from 10 days to a 24-hour turnaround and from an hour's paperwork at night to a five minute sync-and-send."

Reseller News Staff